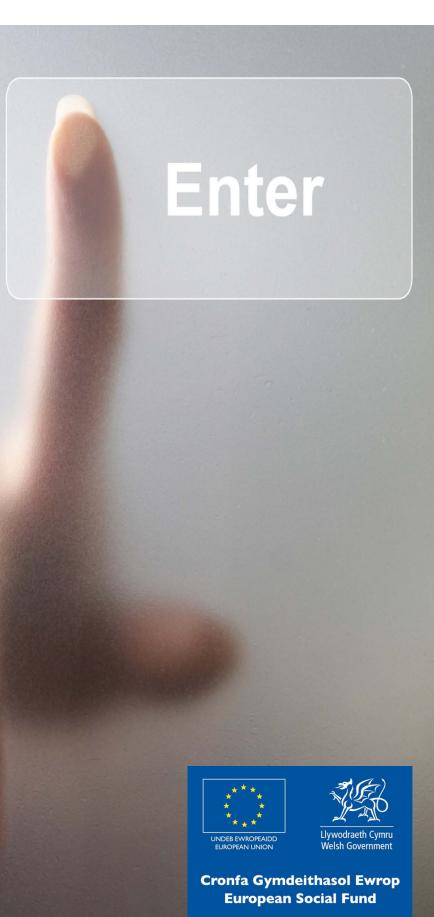


PRP TRAINING

Apprenticeships Prospectus 2020-2021



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What are Apprenticeships

Apprenticeships in Wales are open to anyone over the age of 16. They combine practical training in a job with study. You will gain hands-on work experience, learn new skills and gain a nationally recognised qualification. Apprenticeships allow you to earn while you learn.

As an apprentice you will:

- work alongside experienced staff
- develop job specific skills
- earn a wage and get holiday pay
- · boost your earning potential
- get a full package of support, whatever your needs
- have the opportunity for clear progression through the apprenticeship levels

Equal Opportunities

PRP Training is an equal opportunities organisation and welcomes individuals of any age, gender, religion, race, sexual orientation or disability onto their training programmes.

Eligibility Requirements

All learners must be employed and legally able to live and work in the UK and working more than 16 hours per week minimum.

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The Apprenticeship Match Scheme
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Business Administration
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Learning and Development
IT Users
Digital Marketing
Retail
Customer Services
Playwork
Children's Care, Play, Learning and Development
Health and Social Care
Hospitality

APPRENTICESHIPS through work based learning enable individuals to fit learning around work ensuring they are able to maintain a clear work life balance.

LEVELS OF LEARNING. The frameworks we deliver start at Level 2, where the learner is able to develop a strong foundation of skills in their chosen occupation, to Level 5 where learners who are at the peak of their career are able to achieve recognition to a National standard to evidence range of skills they are competent within.

FRAMEWORKS OF LEARNING are based on the needs of the individual's employment, with frameworks decided by the National Sector Skills Councils, you can be sure that the Apprenticeship you pick not only meets the requirements of your employer, but also the standards expected at a National level.

BESPOKE delivery by our team of competent and experience assessors enables delivery to be focused within the workplace reducing disruption to your workforce.

STRUCTURED content ensures each learner receives opportunities to develop a strong core of skills. Not only focusing on the industry requirements but also ensuring the learner achieves the same level of skill in areas of literacy, numeracy and digital literacy.







The Apprenticeship Match Scheme

For employers

Do you have a vacancy that you are looking to fill yet cannot afford the cost of recruiting a new employee?

Are you finding that now more than ever, your time has become limited as you've ended up taking on more work?

Are there additional duties that have arisen in your workforce due to Covid related measures?

Have you ever considered taking on an apprentice?

Times have been challenging over the last few months, where many businesses have been affected by the impact of the ongoing Covid crisis. Here at PRP we recognise that employers need support to get back on track and therefore we have been busy planning an exciting new scheme to help take the pressure off your workforce.

Whether you are an SME, a large business or even a national chain, our 'Employer and Apprenticeship Match' scheme serves to meet the needs of your business at the time when you need it most.

Here's how it works...

- We help you create a Business Profile Taking on an apprentice through our match scheme saves the time and costs associated with recruitment. We will consult with you about your business needs by assisting you to build a 'Business Profile' that can be listed to find potential applicants via both our online platforms and the new Welsh Government Apprenticeship Vacancy Service(AVS). This can be edited as and when things change within your business, providing you with a continuous presence within the industries in which you wish to recruit.
- **We find the applicants** Potential applicants are brought to your door, where we will match suitable candidates with your recruitment needs, including everything from interview preparations to providing them with on the job training and accredited qualifications. Both you and your apprentice will be assigned an assessor as a main point of contact who will provide a bespoke service that is tailored to your business through blended learning of online and face to face appointments.
- **Free Training** Apprentices are employed for a minimum of 16 hours per week at the apprentice hourly rate of £4.15 per hour. This is the only cost that you will pay as all of their training and qualifications are fully funded through the Welsh Government.
- You get a Competent and Confident Employee On completion of their apprenticeship you will have a fully qualified and competent member of your team who is ready equipped to become a permanent employee for your business, therefore saving you the need to recruit again.

To find out more and get started with our apprentice match scheme, please feel free to contact Laura Barrett at LauraB@prp-training.co.uk

The Apprenticeship Match Scheme

For apprentices

Apprenticeships are a fantastic route into employment, available for all ages and stages of life.

Whether you have just left school or college, or are someone who is seeking employment within a specific sector or a career change, you will be provided with a bespoke service tailored to your individual needs.

Here is how it works...

- **Step 1** You will be given the opportunity for a specialist consultation with a member of our team, to identify your area of interests and the industry that you would like to work within. You will also be given the opportunity to discuss any additional support you might need if you have a disability.
- **Step 2** Your will be assigned an assessor who will support you to find a suitable apprenticeship opportunity. We work with a range of employers across Pembrokeshire, Carmarthenshire and Ceredigion so this could be right on your doorstep!
- **Step 3** Once we've confirmed an interview date with your chosen employer, you will be offered a pre-interview consultation to help you prepare. Don't worry if it has been a while or even if you haven't been interviewed before as this will all be covered at this stage.
- **Step 4** Once you have attended your interview you or assessor will follow up with you and the employer to see how it went. If the 'match' isn't suitable for either of you at this point then this isn't a problem as we can line up interviews with other prospective employers. On the other hand, if this results in a successful match we will arrange your apprenticeship start date and you can begin working towards your qualification!
- **Step 5** Congratulations, you're now an apprentice! This means that you have the same employment rights as any other employee such as an employment contract and annual leave. You will be employed on the apprenticeship wage of at least £4.15 per hour and you will be guaranteed at least 16 hours work each week. You also have the added benefits of on the job training. 24/7 access to our e-learning systems and monthly appointments with your assessor to support you through your qualification.

To find out more and get started with our apprentice match scheme, please feel free to contact Laura Barrett at LauraB@prp-training.co.uk

The Apprenticeship, Traineeship and Jobs Growth Wales Programmes, led by the Welsh Government, are supported by the European Social Fund.





The Kickstart Scheme

What is the Kickstart Scheme?

- The Kickstart Scheme is run by the Department for Work and Pensions
- Kickstart provides funding to create new job placements for 16 to 24 year olds on Universal Credit who are at risk of long term unemployment. Employers of all sizes can apply for funding which covers:
 - 100% of the National Minimum Wage (or the National Living Wage depending on the age of the participant) for 25 hours per week for a total of 6 months
 - Associated employer National Insurance contributions

How is an employer eligible?

- They must be Companies House registered for more than 2 years
- The job placements created with Kickstart funding must be new jobs. They must not:
 - · Replace existing or planned vacancies
 - Cause existing employees or contractors to lose or reduce their employment

What are the benefits for employers?

- Employers can offer as many job placements as are relative to their current staffing numbers
- Employers will receive £1500 per placement for the development of each individual placed with them
- PRP Training are offering a tiered system of support, bespoke to the company and each individual that they choose to take on

If you have any further questions please call Laura Brockway on 01646 623780 or email Kickstart@prp-training.co.uk.

If your company meets the criteria and you would like to apply for the Kickstart scheme please email Laura-B@prp-training.co.uk with:

- The number of placements you can offer
- The job roles you would like to fill and the job description for each role







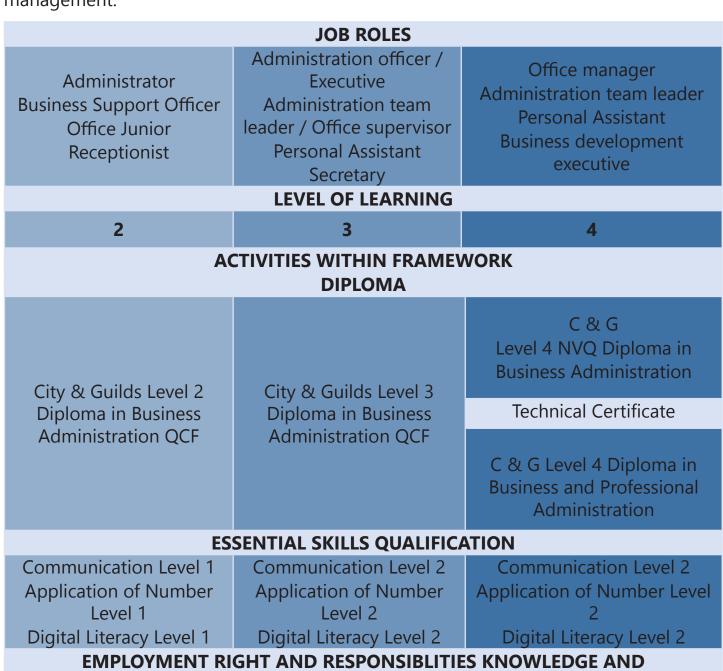
Learning and Development IIIm Guilds **Business Administration**





Business Administration

Apprenticeships in Business and Administration are written by the Council for Administration. Made up of employers, sector leaders and awarding bodies the group are formed to ensure these apprenticeships are designed to upskill and develop the ability of this workforce across the United Kingdom. These frameworks ensure learners understand the technological change and globalisation required of this industry to ensure they are a leading force in the economy. Starting with the foundation apprenticeship learners can expect to develop a wide range of skills including team work, communication and interpersonal skills. Apprentices working at Level 3 with develop their understanding and practice of leading a team and time management. Higher Apprenticeships will develop their strategic awareness and understanding of this industry in addition to the development of key analysis and theoretical study of management.



UNDERSTANDING ASSESSMENT

Management and Team Leading

Apprenticeships in Management are written and developed by the Sector Skills Council, Skills CFA. This council are responsible for a number of occupations for example business and administration, customer service, leadership and management, marketing and sales. Employers, Training Advisors, Colleges and Awarding Organisations have contributed to the development of these frameworks to steer growth within these industries ensuring the sector is able to develop and retain a competent and skilled workforce. Recognition is made to the contribution of the UK's management to ensure the successful growth of the economy and the upskilling required of the workforce to secure the UK as a leading market across the World.

secure the UK as a leading market across the World.			
JOB ROLES			
Team leader Section leader Floor Manager Helpdesk Manager Trainee Supervisor Team Co-ordinator	Selection Manager First Line Manager Assistant Manager Trainee Manager Senior Supervisor	Manager Head of Function Middle Manager Area Manager	Manager Senior Manager Department Manager Head of Department Director
Team Leading	Management	Management	Leadership & Management
LEVEL OF LEARNING			
2	3	4	5
ACTIVITIES WITHIN FRAMEWORK DIPLOMA			
Diploma Team Leading	Diploma Management	Diploma Management	Level 5 NVQ Diploma Management and Leadership
		Knowledge	
		Diploma in Principles of Leadership and Management	Level 5 Btec Diploma Management and Leadership
ESSENTIAL SKILLS QUALIFICATION			
Communication Level 1 Application of Number Level 1 Digital Literacy Level 1	Communication Level 2 Application of Number Level 2 Digital Literacy Level 2	Communication Level 2 Application of Number Level 2 Digital Literacy Level 2	Communication Level 2 Application of Number Level 2 Digital Literacy Level 2
EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING			

ASSESSMENT

Learning and Development

The framework is relevant for employers and providers in the private, public and third sectors and for those involved in the delivery of funded and commercial learning. The qualification included in the pathway is independently assessed and certificated and are designed to add value, ensuring that successful completers have the job skills and knowledge applicable to their role, and the underlying skills to be able to operate as an effective employee.

JOB ROLES

Training Development Officer
Training Officer
Learning Centre Supervisor
Assessor/Verifier
Work Based Learning Coordinator
Learning and Development Adviser
Skills Trainer/Instructor
Learning and Assessment

LEVEL OF LEARNING

3

ACTIVITIES WITHIN FRAMEWORK
DIPLOMA

Certificate in Learning and Development

ESSENTIAL SKILLS QUALIFICATION

Communication Level 2
Application of Number Level 2
Digital Literacy Level 2

EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT

IT Users



Apprenticeships for IT users has been developed by the Tech Partnership, who are the sector skills council for business and Information Technology. Designed to increase opportunities to join the workforce at entry level, through to recognising and developing skills and understanding required at the next level these qualification are varied and challenging.

IT Users

JOB ROLES

Office support, or administrator
Personal Assistant
Website technician or designer
Sales and marketing executive
Accounts assistant or wages clerk
Teaching assistant

Application helpdesk support
Office manager
Personal assistant
Website manager
Teaching assistant
Sales account manager

LEVEL OF LEARNING

2 3

ACTIVITIES WITHIN FRAMEWORK DIPLOMA

IT User Skills

IT User Skills

ESSENTIAL SKILLS QUALIFICATION

Communication Level 1
Application of Number Level 1
Digital Literacy Level 2

Communication Level 2
Application of Number Level 2
Digital Literacy Level 2

EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT

Level 2 QualificationsDiploma in IT User Skills QCF

Level 3 QualificationsDiploma in IT User Skills QCF



Digital Marketing

Digital Marketing is the use of digital media to attract and engage with current and potential customers, for example social media campaigns, online advertising, email marketing, and search engine optimisation. The rich data generated enables granular analysis of what has worked, demanding analytical and creative skills above those demanded in traditional marketing and advertising.

JOB ROLES

Social Media Assistant
Social Media Consultant
Social Media Analyst
Digital Account Assistant
Digital Marketing Assistant
Digital Communications Officer
Community Engagement Officer

LEVEL OF LEARNING

3

ACTIVITIES WITHIN FRAMEWORK DIPLOMA

Level 3 Diploma in Digital Marketing

ESSENTIAL SKILLS QUALIFICATION

Communication Level 2
Application of Number Level 2
Digital Literacy Level 2

EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT

Level 3 QualificationsDiploma in Digital Marketing QCF



Retail and Customer Service



Level 2 Qualification

City & Guilds Level 2 Certificate in Retail Skills (QCF)

City & Guilds Level 2 Diploma in Customer Service (QCF)

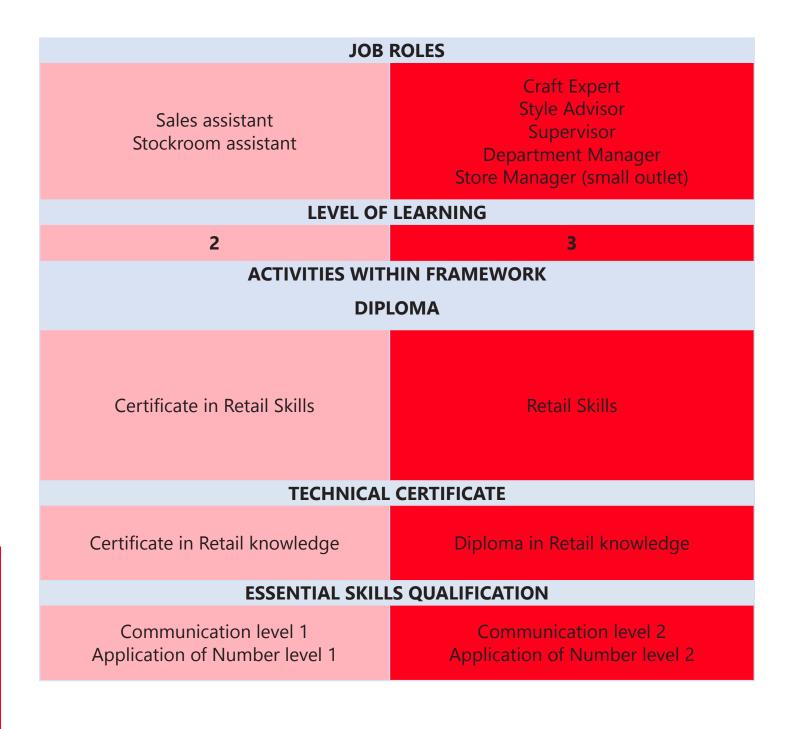
Level 3 Qualification

City & Guilds Level 3 Diploma in Retail Skills (QCF)

City & Guilds Level 3 Diploma in Customer Service (QCF)

Retail

Retail apprenticeships, designed by Skillsmart Retail (owned by People 1st), have been developed by employers within this sector. All apprenticeship levels allow the learner to develop the required knowledge and understanding required to be successful within this industry whilst demonstrating the practical skills required. The diplomas are designed with a wide variety of optional units to ensure each qualification is specific to the individual and their workplace. This flexibility ensures that the qualification meets the needs of those working in a generic environment, through to those working in a specialist environment.



Customer Service

This framework has been written by the Skills CFA. Customer facing staff play an integral role in the success of business and through employer input a framework has been develop which meets the needs of industry, enhancing opportunities to deliver the very best customer service. Able to be used in a variety of industries, the framework remains flexible enough to meet all needs.

JOB ROLES Customer service assistant Customer relationship manager Trainee Co-ordinator Assistant Customer Service Team Leader Representative or Agent LEVEL OF LEARNING 2 3 **ACTIVITIES WITHIN FRAMEWORK DIPLOMA Customer Service Customer Service ESSENTIAL SKILLS QUALIFICATION** Communication Level 1 Communication Level 2 Application of Number Level 1 Application of Number Level 2 EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT



Playwork and Childcare



Level 2 QualificationCity & Guilds Level 2 Diploma in Playwork

Level 3 QualificationCity & Guilds Level 3 Diploma in Playwork





Playwork and Childcare

JOB ROLES Senior Playwork practitioner / Assistant playwork practitioner in: lead / supervisor in: Wrap around care Wrap around care Afterschool club Afterschool club Holiday scheme Holiday scheme **LEVEL OF LEARNING** 2 3 **ACTIVITIES WITHIN FRAMEWORK DIPLOMA** Level 2 Diploma in Playwork Level 3 Diploma in Playwork **ESSENTIAL SKILLS QUALIFICATION** Communication Level 2 Communication Level 2 Application of Number Level 1 Application of Number Level 2 Level 3 Award in Employment awareness in Active Leisure and Learning

Apprenticeships in Playwork have been designed by the Sector Skills Council, Skills Active. These Apprenticeships serve to meet the "needs of employers for an expansion of access to training programmes and to widen recruitment into the playwork sector"

Level 2 Foundation Apprenticeship is suitable for people who work in supervised settings and is the first building block of learning when committing to a career working within a paywork setting.

Progressing on to Level 3 the requirements look for an individual who is operating more autonomously, undertaking play planning, and some aspects of supervision.

Children's Care, Play, Learning and Development



Since September 2019 apprenticeships in Children's Care, Play, Learning and Development have been developed by Health and Care Learning Wales. These Apprenticeships serve to ensure the highest possible standard of competence across a range of job roles where the main purpose is care, learning and development of children.

Level 2 Foundation Apprenticeship is suitable for people who work in supervised settings and is the first building block of learning when committing to a career working with Children. Progressing on to Level 3 the requirements look for an individual who is operating more autonomously, undertaking curriculum planning, activity planning and some aspects of supervision. Candidates progressing to level 3 need to complete or have completed the Level 2 Core.

Level 4 is intended for those who wish to progress to a managerial level. Level 5 learners need to have already completed the level 4 Preparing for Leadership and Management.

Children's Care, Play, Learning and Development

JOB ROLES			
Nursery Assistant Cynorthwydd Cylch Playgroup Assistant	Nursery practitioner Playgroup leader Senior practitioner Childminder	Team Leaders Supervisors	Assistant Management Flying Start Leader Deputy Manager Manager
	LEVEL O	F LEARNING	
2	3	4	5
ACTIVITIES WITHIN FRAMEWORK DIPLOMA			
Level 2 CCPLD - Core Level 2 CCPLD - Practice	Level 3 Diploma in CCPLD - Practice	Level 4 Preparing for Leadership and Management in CCPLD or Professional Practice in CCPLD	Leadership and Management in CCPLD
ESSENTIAL SKILLS QUALIFICATIONS			
Communication Level 2 Application of Number Level 1	Communication Level 2 Application of Number Level 2	Communication 2 Application of Number 2	Communication Level 2 Application of Number Level 2
EMPLOYMENT RIGHT AND RESPONSIBILITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT			

Level 2 Qualification

City & Guilds Level 2 CCPLD - Core City & Guilds Level 2 CCPLD - Practice

Level 3 Qualification

City & Guilds Level 3 CCPLD - Practice

Level 4 Qualification

Preparing for Leadership and Management in CCPLD Professional Practice in CCPLD

Level 5 Qualification

Leadership and Management in CCPLD





Health and Social Care



Level 2 Qualification

City & Guilds Level 2 Health and Social Care - Core City & Guilds Level 2 Health and Social Care - Practice (Adults)

Level 3 Qualification

City & Guilds Level 3 Health and Social Care - Practice (Adults)

Level 4 Qualification

Preparing for Leadershiip and Management in HSC Professional Practice in HSC

Level 5 Qualification

Preparing for Leadership and Management in HSC Leadership and Management in HSC





Health and Social Care

Social Care Wales and Health, Education and Improvement Wales have developed and own the new Suite of Health and Social Care Qualifications in conjunction with the consortium, as well as stakeholders, tutors, teachers and workplace assessors from across the health and social care sector.

Learners can start with a broad based entry qualification set at the Foundation Apprenticeship Level 2, progress to supervisory and independent caring at an Advanced Apprenticeship Level 3, as aspiring managers move onto a Higher Apprenticeship Level 4, with routes specific options, and then extend to the Higher Apprenticeship Level, the Level 5.

There is no requirement to start at Level 2 with many learners entering Apprenticeship learning at Level 4 or 5. Recognition of Prior Learning is key to initial assessment in addition to exploring the opportunity for transferable skills across frameworks. Knowledge and competence are fully integrated with in the qualifications with no requirement for a technical certificate.

with in the qualifications with no requirement for a technical certificate.				
	Job	Roles		
Social Care Workers (Adults) Health Care Support Workers	Senior Social Care Workers (Adults) Senior Health Care Support Workers	Aspiring managers not yet in a leadership and management role	Managers Deputy Managers Experience in a	
Health Care Assistants	Senior Health Care Assistants	Specific routes within Adult Care	Leadership or Management role	
Level of Learning				
2	3	4	5	
Activities within the Framework				
Health and Social Care: Core Health and Social Care: Practice (Adults)	Health and Social Care: Core Health and Social Care: Practice (Adults)	Preparing for Leadership and Management in Health & Social Care Professional Practice in Health & Social Care Adult Placement/ Shared Lives Independent Advocacy	Preparing for Leadership and Management in Health and Social Care Leadership and Management in Health and Social Care: Practice	
Essential Skills Qualifications				
Communication Level 2 Application of Number Level 1	Communicaiton Level 2 Appication of Number Level 2	Communication Level 2 Application of Number Level 2	Communications Level 2 Application of Number Level 2	
Welsh Language - Prentis laith				



Apprenticeships in Hospitality and Catering have been written by employers from this sector who have worked closely with People 1st (the Sector Skills Council). To recognise the span and variety of professions within this Hospitality, frameworks have been organised into key PATHWAYS, creating specific learning opportunities for each role and sector including Levels 2, 3 and 4.



Quote from People's 1st

"The aim of this framework is to attract and retain people into Hospitality from a wide range of backgrounds to replace those who leave or retire and provide employers with the skills they need in order to help increase productivity and profitability. Tourism and Hospitality is a key economic sector in Wales and research has indicated a growing demand for leadership and management training enabling businesses to both grow within and provide managers for the future benefit of both the business and sector as a whole."

"It is expected that apprentices will have significant experience of working at a supervisory level, to ensure that they have the necessary requirements on which to further build their knowledge, experience and skills"

Level 2 Qualification

Diploma in Food and Beverage Service

Diploma in Food Production and Cooking

Diploma in Front of House Reception

Diploma in Hospitality Services

Diploma in Kitchen Services

Diploma in Professional Cookery

Diploma in Housekeeping



LEVEL 2 JOB ROLES					
Team member	Waiter or Silver Service Waiter Bar / cellar person	School Cook, Cook, Team Member or Chef, Kitchen Assistant	Sous Chef, Team Member, Commis Chef, Chef	Housekeeper, Room Attendant, Chamber Maid	Receptionist
HOSPITALITY SERVICES	FOOD AND BEVERAGE SERVICE	FOOD PRODUCTION AND COOKING	PROFESSIONAL	HOUSEKEEPING	FRONT OF HOUSE RECEPTION
QUALIFICATIONS WITHIN THE FRAMEWORK LEVEL 2 DIPLOMA					
I loopitality	Food and Beverage Service	Food Production and Cooking	Professional Cookery		Front of House
Ser Fo	Beverage Service	Kitchen Services	Professional Cookery (Preparation and Cooking)	Housekeeping	Front of House Reception
	Food Service				
LEVEL 2 KNOWLEDGE CERTIFICATE					
Hospitality Services	Food and Beverage Services/ Food Service	Food Production and Cooking	Professional Cookery / Food Prep and Cooking	Housekeeping	Front of House Reception
ESSENTIAL SKILLS QUALIFICATIONS					

Communication level 1
Application of Number level 1

EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT

Level 3 Qualification

Diploma in Professional Cookery
Diploma in Professional Cookery (Preparation and Cooking)
Diploma in Hospitality Supervision and Leadership

Believe you can

Level 4 Qualification

Diploma in Hospitality Management

JOB ROLES				
Sous Chef, Senior Chef, Cook (fine dining) OR Sous Chef, Senior Chef, Cook (restaurants, hotels and gastro pubs)	Unit Manager – Contract Catering Head Housekeeper Head of Reception Front of House Manager Duty / Hotel / Supervisor / Manager Regional Supervisor/Manager in a chain of outlets	Deputy General Manager Front Office Manager Operations Manager Unit Manager		
PROFESSIONAL COOKERY	HOSPITALITY SUPERVISION AND LEADERSHIP	HOSPITALITY MANAGEMENT		
LEVEL OF LEARNING				
3	3	4		
QUALIFICATIONS WITHIN THE FRAMEWORK				
Professional Cookery Professional Cookery (Preparation and Cooking)	Hospitality Supervision and Leadership	Hospitality Management		
KNOWLEDGE CERTIFICATE				
Professional Cookery	Hospitality Supervision and Leadership Principles	Principles of Hospitality Management		
ESSENTIAL SKILLS QUALIFICATIONS				
Communication level 2 Application of Number level 2	Communication level 2 Application of Number level 2	Communication level 2 Application of Number level 2 Digital Literacy level 2		
EMPLOYMENT RIGHT AND RESPONSIBLITIES KNOWLEDGE AND UNDERSTANDING ASSESSMENT				

PRP TRAINING LTD

ORGANISATIONAL CHART

knowledgeable training through focused, motivational and To inspire and provide lifelong learning



Clare Barley & Matthew Roberts Director







Laura Brockway Senior Vocational Manager



Senior Compliance Manager Nicola Goff



Welsh Champion Adult Care

Tichelle Laugharne



Quality Assurance Lead Welsh Lead Champion







Gatherine Black Quality Assurance Lead



Shills Development



Assessor & Business Skills Leau

Holly Skudder



Adult Care & Childeare





Assessor Adult Care Mice Bacon



